



Network Contact Solutions

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Network Contact Solutions (NCS) are a team of Telecom Consultants with some 25 years experience in helping businesses of all sizes, enhance their telecom arrangements.

We recognise the difference an efficient and professional Call Handling Solution makes to your company, in terms of your own customers experience of your dealing with their call. We have harnessed together a range of customised Network Based Products to satisfy almost all Business needs, eliminating the need for Technology investment and able to work in conjunction with your existing telephone system.

Being independent of any one provider, allows us to trawl this competitive market to ensure you benefit from the most suitable service for your own systems and processes.

It is for this reason that we are the preferred supplier to hundreds of businesses throughout the UK; from Small Medium Enterprises and Sole Traders, to large Corporate Call Centres.

Our recommendations are free. Allow us to demonstrate how we can make that vital difference. Network Contact Solutions (NCS) are a team of Telecom Consultants with some 25 years

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Personal Call Control

A personal number is a number that you own for life that will be delivered to any mobile or landline number of your choice. Personal Numbers are virtual numbers so calls made to your existing mobile number will continue to get through, allowing you to roll out the new number as and when your stationary/printing changes.



You can change the number to which it delivers in Real Time, by logging onto our Secure Website, inputting a password and then typing in the new target number. That means, if you are unavailable for meetings or on holiday, you can always move the number to colleague's phone.

By using a one of our unique Personal Numbers, you will automatically have access (via the secure, password protected website) to call statistics that will enable you to monitor exactly how many calls are made to your number, how many didn't get through and the reason why (eg No Reply/Engaged,) how many times a caller tried your number and the actual telephone number of the caller (even those that didn't get through when your phone was turned off or engaged).