



Network Contact Solutions

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Network Contact Solutions (NCS) are a team of Telecom Consultants with some 25 years experience in helping businesses of all sizes, enhance their telecom arrangements.

We recognise the difference an efficient and professional Call Handling Solution makes to your company, in terms of your own customers experience of your dealing with their call. We have harnessed together a range of customised Network Based Products to satisfy almost all Business needs, eliminating the need for Technology investment and able to work in conjunction with your existing telephone system.

Being independent of any one provider, allows us to trawl this competitive market to ensure you benefit from the most suitable service for your own systems and processes.

It is for this reason that we are the preferred supplier to hundreds of businesses throughout the UK; from Small Medium Enterprises and Sole Traders, to large Corporate Call Centres.

Our recommendations are free. Allow us to demonstrate how we can make that vital difference. Network Contact Solutions (NCS) are a team of Telecom Consultants with some 25 years

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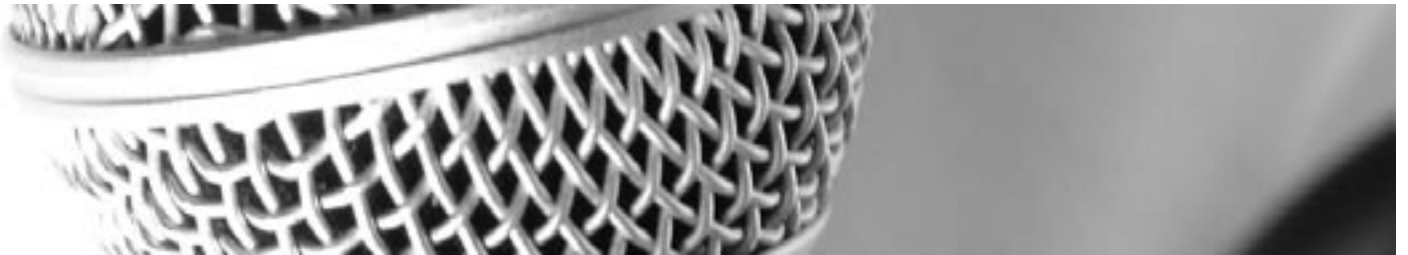
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Call Recorder

Our unique Call Record solutions give you the opportunity to record conversations automatically or at the touch of a button, and because the technology is based on the Network there's no need for you to purchase and maintain expensive recording equipment.



Today, with so much business conducted over the phone, missing details from an important conversation could prove costly. Some businesses also have a legal/regulatory requirement to record calls.

Our Call Record solution can reduce the risk of missing such details from important calls, allowing you to record conversations without the need to purchase expensive on-site recording equipment.

Our network based solution gives you the ability to record in and out-bound calls in three formats:

- All Calls
- On Demand
- By Percentage

Upon completion of a call, the recording is converted into an audio file which can be retrieved in two ways. It can be e-mailed to a dedicated account or stored online using a secure audio server.